

Century Village

BOCA RATON



Welcome to Century Village!

It is our sincere hope that your new residence will provide you with many years of enjoyment at Century Village Boca Raton. You have chosen well and have moved into a community that has been at the forefront in offering the best “complete lifestyle” for active adults. We have compiled the following information to help you get acquainted with the recreational facilities, the Clubhouse, and “who’s who” in the community. Please take a few moments to review this information... we know you will find it to be invaluable.

Of course, the staff is here to assist you in any way possible. Please stop by and say “hello” ... our doors are always open. We wish you many years of happiness in your new life at Century Village.

Sincerely,

Judy Millington

Administrator

Cen-West Communities, Inc.
Borec, Inc.



The Framework

Century Village Boca Raton is like a small city. It is made up of 16 condominium associations spread over approximately 700 acres on the shores of Lake Windermere. There are 105 residential buildings, 2 synagogues, a Clubhouse and theater, 17 outdoor swimming pools, 1 indoor pool, 12 tennis courts, bocce, shuffleboard, fishing, and much more.

All administration, maintenance, and activities of the Village are funded with monthly coupon payments to two separate entities:

One coupon is payable to Cen-West Communities, Inc., a private corporation controlled by the corporate developers. A portion of that revenue is allocated to Borec, Inc. Borec is responsible for administration of the Clubhouse and various recreational facilities throughout the Village. All residents are offered classes, clubs, a library, meeting rooms, a party room for club or condominium association functions, a fitness center, billiard room, and more. The Clubhouse is equipped with Wi-Fi. There is live entertainment year round in a 1,252 seat theater. Current movies are shown several times each week.

The remainder of the Cen-West Communities coupon provides for operation of the common elements that do not belong to an individual condo association. This payment funds roads, lighting, security, bus service (both internal and external), landscaping, and administrative offices to handle resident ID's, auto decals, guest passes, and an in-house TV Channel 63. Day-to-day operation of the Village is delegated by Cen-West Communities to an on-site Administrator.

The other monthly coupon is payable to your condo association. Each association is a separate corporation under Florida Statutes 718, the Florida Condominium Act. Everything within the boundaries of an association, with the exception of the satellite pool, is association business. The business is run by a board of directors elected by the unit owners; the officers are elected by the board. All business is done on behalf of the unit owners. The business includes maintenance, finance, insurance, resales and rentals, landscaping, janitorial, etc. The association board of directors is a resident's initial contact for problems to be resolved. Boards are required by statute to meet at least twice a year (an annual meeting and a budget meeting). Meetings are open to all residents.

Each association contracts with a property manager to manage the association business, who dedicates full-time property managers to the Village and employs a full-time staff to service the condo buildings and common areas. Their responsibilities include administration, landscaping, maintenance, and janitorial. The company maintains a local office dedicated solely to meeting the obligations of its contracts with the associations and a separate landscaping contract it has with Cen-West Communities. The property manager's customer service department is available daily and is on-call 24 hours a day to address emergency situations.

Each of the 16 associations is a member of the Century of Boca Raton Umbrella Association (COBRUA). COBRUA was organized by the 16 associations as a not-for-profit corporation and uses the power of its numbers to obtain bulk benefits for the individual associations. For example, through a collective process, COBRUA has negotiated very favorable contracts with Comcast, American Medical Response (AMR) and an onsite property manager. COBRUA also publishes a community newspaper, the *Reporter*, every month, September through June. The *Reporter* keeps residents informed of the news and happenings in the Village, including minutes of meetings, notices, schedule of shows, and movies. The paper also features articles submitted by residents on various topics. The paper is also available to read online at www.centuryvillage-bocaraton.com/cobrua.pdf. Our federal, state, and local elected representatives write regular columns. With income from advertising, the *Reporter* operates at a profit for COBRUA.

The President of each condo association is a member of the Executive Board of COBRUA. The Executive Board meets the first Monday of the month, September through May. The association President appoints condo residents to be voting delegates to COBRUA. The number of delegates from each association is based on the number of units in the association. The total number of delegates is 77. Delegates meet the second Tuesday of each month, September through May. Delegate meetings are open to all residents.

A standing committee of COBRUA acts as liaison with the West Boca Community Council and maintains an on-going dialogue with all our elected officials. The Village has a seat on the Executive Board of the Council.

The Management & Operations Committee (M&O) was formed in 1994. Its structure and mission were ordered in settlement of litigation between COBRUA and the original developers of the Village. The resulting court order required the formation of a committee to be composed of no more than 7 residents to be elected by the COBRUA Delegates to serve 2-year terms. The 7 members of the M&O meet monthly with the Site Administrator and Vice-President of Borec, Inc. and Cen-West Communities, Inc.

The court gave the M&O input in the Cen-West and Borec budget preparation and, therefore, a voice in how the monies from the Cen-West coupon will be expended for the benefit of the residents. The committee members work closely and cooperatively with the Administrator to constantly update and modernize the Village. Major projects completed since 1994 include new buses, lighting of the garden apartment roads where no lighting had existed before, a renovated Clubhouse, a state-of-the-art fitness center, a new lakefront dock, and beautification of both entrance roads with brick walls, lighting, and lush landscaping.

The M&O also works closely with the Entertainment Director who is responsible for bringing Broadway-quality productions to the Village at an affordable ticket price. The goal of the Director is to provide a well-rounded, diversified lineup of shows year round to please every resident's entertainment palate. During the months of November through March, approximately 55 live stage presentations are brought to the Village, and during the summer months, the state is set for live entertainment every Saturday night.

Just like life in a small city, Century Village offers something for every taste and interest. Residents are invited to join clubs and classes, to participate in all the physical activities, and be entertained by the outstanding talent brought to our stage. Resident involvement is always welcome at association and COBRUA meetings.

Association Property Management

We have 16 Condominium Associations in Century Village managed by a large property management company. Detailed and pertinent information about your Association Property Management company is located in this package.

As the management company their responsibilities for the individual associations include:

- Management and Administrative duties
- Obtaining Insurance for Association property
- Maintaining and retaining association records
- Assisting the Board with financials, budgets, maintenance collections and delinquencies

They supervise rentals and re-sales of units. Applications can be picked up at their office.

They provide application packages for alterations and/or additions to your unit. An application package must be completed and submitted to their office prior to any type of work being done in your unit.

Maintenance and Janitorial duties: Unit owners may call their office (check with your building president for contact information) to request a work order for flood, water leak, irrigation geyser, catwalk lights out, and other emergencies.

In the event of a Fire or other emergency, please call 911.

Elevator problems can be called into the property management office or to your building president.

If you are leaving for an extended period of time we will turn your water on and off with proper notice. Someone must be in the unit at the time of the appointment.

They will change your door locks if you purchase a lock that is the same model as the current lock. Call for an appointment once you have purchased the lock.

Building, landscaping, irrigation, tree trimming, and exterior pest control is the shared responsibility of your association and the property management company.

They will be happy to work with you to set up an automated ACH program for automatic withdrawal of maintenance payments (the form is included in this package). For those that prefer to write a check, they have a drop box in the north parking lot of the Clubhouse for coupon payments and one inside the Clubhouse, outside the ID Department.

Any issues involving the buildings and Association property are handled by the Association and the property management company.

They handle all facets of property management and are anxious to serve you in any way they can.

Please refer to an information sheet located in this package for further information on your association property management company.



The Information Desk

Open daily from 9:00am - 11:00pm

Telephone: (561) 451-1221 option 0

Email: StaffBoca@cenrec.com

- Located in the Clubhouse lobby, the Information Desk is the place to go for information on all the various recreational activities available at Century Village.
- The two sets of display racks on either side of the desk contain a variety of flyers which will help you get acclimated to Village life. Located on these racks, you will find bus schedules, a cable TV guide, a list of helpful telephone numbers, flyers relating to Boca area services, schedules of our free exercise classes, and brochures of enrichment classes.
- To learn more about the wonderful shows being offered and the first-run movies being shown, drop by and pick up a copy of the *Clubhouse Happenings*, or visit our theater website at www.centuryvillagetheater.com.
- Need a Mahjong set, a rack of billiard balls or a deck of cards while in the Clubhouse? The Information Desk is the place to get them.
- Want to reserve a meeting room or the Party Room for that important club or committee meeting? ...This is the place.
- Don't have a car and want to have dinner out? Call us and we will reserve a seat for you on the free Wednesday night dinner bus.
- Like to shop? For only a nominal fee, we have a bus that goes to the Festival Flea Market leaving at 10am every other Thursday. Tickets can be purchased starting at 9am that morning at the Information Desk.
- Twice a month in season, we provide blood pressure checks at no charge. A schedule of the times and dates can be found on the racks. If you wish to donate blood, we have a blood bank bus that visits the Clubhouse several times per year.
- The Clubhouse is wired for Wi-Fi, so come and bring your laptop.

The Information Desk (continued)

- Want to practice but don't have a piano? There are several rooms with pianos that you can reserve to practice your skills.
- Want to have a barbeque? Stop by the desk and reserve a grill and use our tiki hut.
- Wednesday afternoons between 2pm and 4pm, you can listen and dance to the sounds of a one-person band in the Party Room.
- If you have any questions at all, or just need to talk to a friendly face, please don't hesitate to visit the Information Desk. The staff would love to say hello!
- For more information any time, visit our website at www.centuryvillage-bocaraton.com.



Customer Service

Hours: Monday - Friday from 9:00am - 5:00pm. Lunch hours may vary.

Telephone: (561) 451-1211

Email: IDoffice.boca@cenrec.com

Conveniently located at the northeast rear entrance of the Clubhouse, there is always friendly face to assist you. Stop by to pick up replacement bulbs for your fluorescent fixtures and/or new filters for your A/C unit.





The ID Office

Hours: Monday - Friday from 9:00am - 5:00pm. Lunch hours may vary.

Telephone: (561) 451-1211

Email: IDoffice.boca@cenrec.com

Welcome to the ID Office, possibly your first introduction to Century Village living.

Our office will make every attempt to meet your concerns and help you to secure the proper photo ID card whether you are an owner, occupant, or tenant. For those of you with physical limitations that require assistance or support, we can, with your physician's permission, furnish your aide with the proper ID as well.

Your guests are welcome at Century Village with the proper ID. You can purchase a guest pass allowing them to participate in many of our clubhouse activities. You may also purchase one day and/or one week passes. Car decals to activate the resident gates are available in the ID office as well.

If you have any questions regarding ID, please stop in or feel free to call or email us. We have included a list in this package of all of the types of IDs offered along with an explanation of the rules and regulations pertaining to them. We know you will find reading this information helpful prior to your arrival at the ID Office.



Cen-West Accounts Receivable

Hours: Monday - Friday from 9:00am - 5:00pm. Lunch hours may vary.

Telephone: (561) 451-1215

Email: ARBoca@cenrec.com

The AR Department is available to assist you in setting up automated ACH program for automatic withdrawal for your Cen-West payments (form included in this package) if you wish to have your monthly payments automatically withdrawn from your bank.

We look forward to assisting you!

For your convenience, we have a Drop Box located outside of the ID office for your monthly payments. There is also a mailbox/Drop Box in the Clubhouse parking lot behind the excursion bus parking.



The Class Office

Hours: Monday - Friday from 9:00am - 5:00pm. Lunch hours may vary.

Telephone: (561) 451-1230

Email: ClassOfficeBoca@cenrec.com

We offer a well-diversified array of classes that run in 6-week sessions.

Classes are open to residents only during the months of November through April. Guests can register with a resident for classes from May through October; however, a guest pass must be purchased per class for your guest's admission to the Clubhouse during the class hours.

The Class Brochure, Registration form, and flyers listing all classes, times, and fees can all be picked up in the Class Office. Class fees vary.

Although we do not pro-rate, you are able to register for classes at any point in time. Please note: There are *no refunds* for any class once it has already started.

We are always looking for new class ideas and instructors! If you or somebody you know is interested in teaching here at the Village, please contact the Class Office.



The Box Office

Hours: Open 7 days a week 9:00am - 10:30pm. Lunch hours may vary.

Telephone: (561) 451-1234

Email: TicketOfficeBoca@cenrec.com

The Box Office is your gateway to a life filled with entertainment. Current movies, live entertainment in the theater, and dance bands in the party room are available year-round.

Tickets are required for entry to all live shows.

Movies are shown in the theater free of charge. Please check the Clubhouse Happenings monthly for more information on upcoming movies and show times.

An "Advance Season Program" enables owners and annual tenants to purchase tickets by mail for the upcoming season's shows before they go on sale at the Box Office. The brochure is available mid-July. It covers the entire theater schedule from November through March. Tickets may also be purchased online.

If you would like to bring a guest to a show during the summer months (April - October), a guest pass is not necessary; the Box Office will simply stamp the back of your ticket which will allow your guest entry into the Clubhouse.

If you would like to bring a guest to a show during season (November - March), a guest pass must be purchased the night of the show. A resident must accompany the guest, who must show a State or Federal picture ID.

Residents with an ID that has an "SP" on it are allowed to bring in one guest without having to purchase a pass. Your guest must remain with you during your visit.

Devices for the hearing impaired are available at the Information Desk for movies and shows with the presentation of your ID card.

A few simple rules assure no one is distracted during a performance: Anyone arriving 10 minutes after a show has begun will be seated by an usher. If your assigned ticket seat has been filled by someone else, the usher will seat you in any available seat. NO EXCEPTIONS!

Wheelchair spaces are for wheelchairs only. Photography, audio and/or videotaping is strictly prohibited. Please silence all cell phones. No food or drinks are allowed in the theater. Please wait to exit the theater until all performers have left the stage.

Please check the theater website
www.centuryvillagetheater.com
often and join our Facebook page as well.



Athletic Department

Hours: Monday - Friday from 8:00am - 8:00pm. Saturday/Sunday 8:00am - 2:00pm

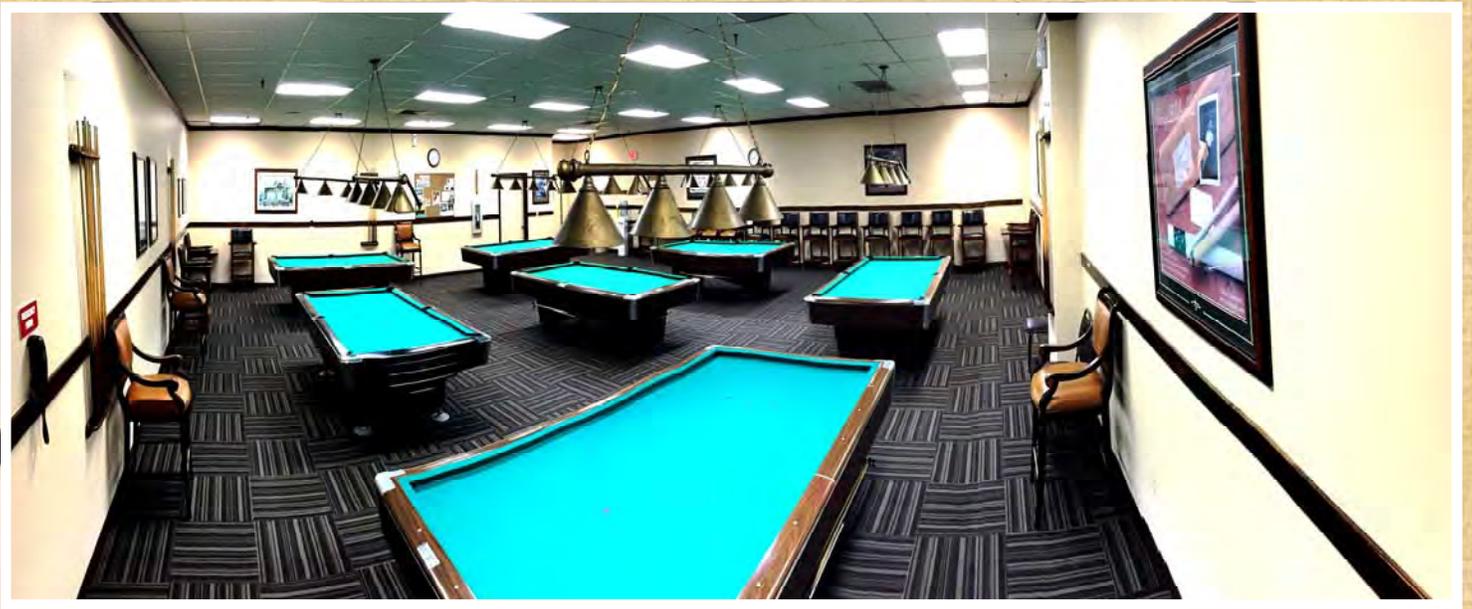
Telephone: (561) 482 - 3630

Email: AthleticsBoca@cenrec.com

Welcome to the Century Village Boca Athletic Department. Our mission is to provide you with exercise instruction to improve health and well-being. Our programs are structured through exercise, physiology, and strength and conditioning principles. We offer the gym, pool, exercise, tennis, and health education classes. We aim to help you feel stronger, be more balanced, have more flexibility, breathe easier, and feel more energized! The class schedule can be picked up at the Information Desk in the Clubhouse. We offer a range of classes: Chair Exercise - Chair Yoga - Strength Training - Aerobics - Pilates - Water Aerobics.

The Athletic Department is here to answer any questions you may have. We want to accompany you on your way to wellness!





Village Recreational Facilities

Indoor Facilities

Please inquire at the Information Desk for a current schedule of Exercise Classes, Club Meetings, Organized Aerobic and Aquatic Activities, Theater and Movie Listings and all other events.

Billiard Room

Six (6) pool tables and one (1) Billiard Table

Party Room

Capacity is 780. This room has a stage, piano, and dance floor. The Party Room is the only area where food and beverages are allowed in the Clubhouse. Dances are held every Saturday evening.

Card Rooms

There are four (4) separate card rooms, each with varying capacities.

Library

There are books and magazines for everyone to borrow

Art Studio

Everything an artist needs to be creative: easels, sinks, long tables, and cabinets.

Music Room

A beautiful piano awaits you - feel free to make reservations and practice your skills

Theater

Capacity 1,252. First run movies and live shows are scheduled year round. When available, the first showing of each movie is presented with closed captioning.

Game Room

There are four (4) Ping Pong tables. Equipment is available with your ID card. Your grandchildren are welcome to play when accompanied by an adult.

Exercise Room

Floor to ceiling mirrors and a balance bar enhance your exercise experience.

Gym

Fully equipped to meet your workout needs.

Ceramics Studio

There are long tables, sinks, kiln, along with every mold imaginable.

Indoor Pool

Heated year round.

Meeting Rooms

There are eight (8) rooms with varying capacities, tables, and blackboards. Audio and visual equipment available.

Outdoor Facilities

Just outside the Clubhouse, the outdoor pool has dedicated lanes for lap swimmers. There are shuffleboard courts, a bocce court and a putting green. In addition, there is also a beautiful barbeque area with a tiki hut.

There are sixteen (16) satellite pools heated in the winter months as well as twelve (12) tennis courts. Both the pools and the tennis courts are open from dawn to dusk throughout the Village.

Century Village
BOCA RATON

Large-print version available upon request

WILDLIFE ALERT

DANGER!

ALLIGATORS AND SNAKES

IN AREA

STAY AWAY FROM THE WATER

DO NOT FEED THE WILDLIFE!



HELPFUL PHONE NUMBERS

CENTURY VILLAGE OFFICES

Athletic Office	(561) 451-1232
Box Office	(561) 451-1234
CenWest/Accounts Receivable	(561) 451-1215
Ceramics Room	(561) 482-7806
Class Office	(561) 451-1230
Clubhouse Director/Administration	(561) 451-1225
Clubhouse Maintenance	(561) 451-1207
<i>(see First Service for Residential Maintenance)</i>	
Decal/Permanent List	(561) 451-1211
Gym	(561) 482-3630
ID Office/Customer Service	(561) 451-1211
Information Desk/Staff Office	(561) 451-1221

SECURITY/GATES

Automated Gate	(561) 483-6486
North Gate (E. New England Blvd.)	(561) 483-2379
South Gate (Kimberly Entrance)	(561) 482-3152

FIRST SERVICE RESIDENTIAL

First Service Accounts Receivable	(888) 425-0001
First Service Building Maintenance	(561) 989-5111
First Service Customer Service/Em	(561) 989-5111

TRANSPORTATION

Academy	(561) 508-1322
Department of Motor Vehicles	(800) 303-7288
Mae Volen Center Transportation	(561) 395-8920
Metro Taxi	(561) 444-9999
Palm Tran Bus Customer Service	(561) 841-4287
Palm Tran Connection	(877) 870-9849
Palm Tran Route Information	(877) 930-4287
Tax Collector	(561) 355-2264
TD Bus Pass Prog - Disabled Trans.	(561) 649-9838
Tri-Rail Train	(800) 874-7245

UTILITIES

Comcast Cable	(800) 934-6489
FPL - Florida Power & Light	(561) 994-8227 or 697-8000

NEWSPAPERS

Palm Beach Post - Home Delivery	(561) 820-4663
Sun Sentinel - Palm Beach Edition	(877) 732-3786

EMERGENCY PHONE NUMBERS

Emergencies	911
Senior Helpline	211
Abuse (Elder) Hotline	(800) 962-2873
AMR - American Medical Response	(888) 624-1900
Crime Stoppers	(800) 458-8477
Hurricane Info/Emergency Operation Center	(561) 712-6400
Palm Beach County Courthouse (Delray Beach)	(561) 274-1400
Palm Beach County Courthouse (WPB)	(561) 355-2040
Palm Beach Fire & Rescue (non-emergency)	(561) 616-7000
Palm Beach Sheriff's Office (non-emergency)	(561) 995-2800 or (561) 688-3400
Poison Information - Florida	(800) 282-3171
Suicide Hotline/Veterans Crisis Line	(800) 273-TALK

SERVICES

American Red Cross	(561) 833-7711
Animal Care & Control/Rescue League	(561) 233-1200
Drivers License	(561) 681-6333
FEMA	(800) 621-3362
Florida State Information Line	(866) 693-6748
Health Department	(561) 840-4500
Healthy Heater Meals	(800) 503-4483
Homestead Exemption	(561) 355-2866
Kosher Heater Meals/Kosher.com	(866) 567-4379
Library (95th Ave S & Glades Rd)	(561) 482-4554
Library (State Rd 7/441, North of Yamato)	(561) 470-1600
Meals-On-Wheels	(561) 395-8920
MorseLife	(561) 471-5111
Palm Tran	(561) 841-4200
Ruth Rales Jewish Family Service	(561) 558-2137
Salvation Army	(561) 686-3530
Social Security Administration	(800) 772-1213
Solid Waste Authority	(561) 640-4000
All Hazards Regular & TDD (Hearing Impaired)	(561) 712-6343
Utilities - Palm Beach County 24 Hour Repair	(561) 740-4600
Voter Registration/Absentee Ballot	(561) 656-6200
We Care (Century Village Boca)	(561) 487-2827

COBRUA and The REPORTER

487-0222

HOUSES OF WORSHIP

Boca Glades Baptist Church
10101 Oriole Country Rd.
Boca Raton, FL 33428
(561) 483-4228

Boca Raton Synagogue West
21101 95th Ave. South
Boca Raton, FL 33428
(561) 394-0394

Chabad Lubavitch of West BR
9040 Kimberly Blvd.
Boca Raton, FL 33434
(561) 487-2934

Chapel of St. Andrew
2707 NW 37th St.
Boca Raton, FL 33434
(561) 210-2700

Congregation Shaarei Kodesh
19785 Hampton Dr.
Boca Raton, FL 33434
(561) 852-6555

Congregation Torah Ohr At Century Village
19146 Lyons Rd.
Boca Raton, FL 33434
(561) 479-4049

First Baptist Church of BR
2350 Yamato Rd.
Boca Raton, FL 33431
(561) 994-4673

First United Methodist Church
9087 Glades Rd.
Boca Raton, FL 33434
(561) 395-1244

Frontline Christian Center Olympic Heights High School
20101 Lyons Rd.
Boca Raton, FL 33434
(561) 826-0404

Hammock Street Church
22500 Hammock St.
Boca Raton, FL 33428
(561) 483-0460

Iglesia Bautista Hispaña
2350 Yamato Rd.
Boca Raton, FL 33431
(561) 998-8360

Kabbalah Learning Centre
8411 W. Palmetto Park Rd.
Boca Raton, FL 33433
(561) 488-8826

Our Lady of Lourdes Church
22094 Lyons Rd.
Boca Raton, FL 33428
(561) 483-2440

Spanish River Church
2400 Yamato Rd.
Boca Raton, FL 33431
(561) 994-5000

St. David Armenian Church
2300 Yamato Rd.
Boca Raton, FL 33431
(561) 994-2335

St. John The Evangelist Catholic Church
10300 Yamato Rd.
Boca Raton, FL 33434
(561) 488-1373

St. Mark Greek Orthodox Church
2100 Yamato Rd.
Boca Raton, FL 33431
(561) 994-4822

Temple Beth Shalom At Century Village
19140 Lyons Rd.
Boca Raton, FL 33434
(561) 483-5557

Temple Beth Shira
19140 Lyons Rd.
Boca Raton, FL 33434
(561) 912-1453

Who Do You Call?

Call Your Building Director if...

There is a noise problem inside or outside of your home.
A pole lamp, spot light, or street light is out.
You have a problem with your parking space.
You believe something at the building needs to be cleaned or repaired. A tree or branch has fallen or debris needs to be cleaned up.

Call Your Service Contractor, Handyman, Plumber, or Electrician if...

You have a problem with ants or insects inside of your home.
You have a problem with appliances or electrical problems.
Your air-conditioner is not working properly.
Your toilet is not flushing or sink water is not draining.
Your door, window, or screen is broken or not working properly.

Call your Management Company if...

You have a problem with ants or insects outside your home in a common area.
You have questions about your building maintenance accounts. You want to turn the water on or off in your unit. There is a flood or water leak in your home.
You want to install a new lock.
A catwalk or stairwell light is out.

Property Management Companies:

- Dorset Residents call Crest Management Group
at (561)994-2334 Monday-Friday 8:30am to 5 pm

All other residents, call First Service at (561) 989-5111 for Customer Service. If you need an application or have questions about selling or renting your unit call (561) 989-5104

Call Cen-West at (561)451-1215 if you have questions regarding your Cen-West payments.

Century Village ID Summary of Information

Category	Fee	Requirements for id	Gate Entrance	Clubhouse	Satellite Pools	Buses
NEW OWNER	\$25.00	*Association Approval *Deposit required	YES	YES	YES	YES
ADDING S/P TO OWNER	\$5.00	*Same as Owner but must be sole Owner	YES	YES	YES	YES
OCCUPANT	\$25.00	*Association Approval	YES	YES	YES	YES
ADDING S/P TO OCCUPANT	\$5.00	*Same as occupant but must be sole occupant of the apartment.	YES	YES	YES	YES
OCCUPANT WITH END DATE INITIAL	\$25.00	*Assoc. Approval must co-occupy with existing owner or occupant. *Limited to one ID per unit per year	YES	YES	YES	YES
RENEWAL OCCUPANT WITH END DATE	\$5.00	*Association Approval	YES	YES	YES	YES
NEW RENTER	\$30.00	*Association approval *All outstanding IDs must be surrendered from owner before ID will be issued	YES	YES	YES	YES
NEW RENTER S/P	\$40.00	*Same as new renter requirements	YES	YES	YES	YES
RENTER RENEWAL	\$5.00	*Association Approval	YES	YES	YES	YES
RENTER RENEWAL S/P	\$15.00	*Association Approval	YES	YES	YES	YES
PERSONAL AIDE	3 MTHS	*Upon completion of proper form in the ID office. *Personal Aide must display CV Aide ID at all times, while on Recreation Property.	YES	With residents only	With residents only	With residents only
GUEST PASS	\$8.00/DAY \$15.00/WEEK 1 week min/2-week max per card	*Photo ID (license) *Palm Beach, Broward, and Dade County residents may not purchase 1- or 2-week guest passes (50 Mile radius) *Guest may only use the gym after 11am during season (November through March) *Guests may only attend classes during non-season (April through October)	YES	YES	YES	YES
RESIDENTS SAME DAY ID	\$2.00	*Residents desires access to clubhouse but does not have ID with them	YES	YES	YES	YES
SEASONAL	\$5.00	*Association Approval	YES	YES	YES	YES
SEASONAL S/P	\$15.00	*Association Approval *Must be sole occupant	YES	YES	YES	YES

*An S/P Id allows the holder to bring a guest into the clubhouse at all times with two exceptions as follow: (1) Guests may only use gym after

11am during season (November through March), and (2) Guests may only attend classes during non-season (April through October)

**ALL CARDS REQUIRE A \$25.00 REFUNDABLE DEPOSIT, EXCEPT SEASONAL AND COMPANION.

CENTURY VILLAGE ID AND/OR GUEST PASS

Rules, Fees and Documents Required

Instructions:

- 1. Determine the category of ID applicable to you.**
- 2. Review the chart to determine the required fee and documents.**
- 3. Bring all your documents and the appropriate fee to the ID Office for photograph and processing.**

Which ID Category is applicable to you? (Refer to notes below for additional guidance)

- **Owner – A person named on the deed.**
- **Owner S/P - A person who is the sole person named on the deed and the sole resident of the unit.**

- **Occupant – An Association approved resident of a unit who is not an Owner or Tenant of the Owner and who is granted resident rights by the owner.**
- **Occupant with End Date – An Association approved resident of a unit who is not an Owner or Tenant of the Owner and whose ID must be renewed annually and must co-occupy the unit with an existing owner or occupant.**
- **Occupant S/P – An Association approved resident of a unit who is not an Owner or Tenant of the Owner and who is the sole resident in the unit. If the resident ceases to be the sole occupant, the Occupant S/P ID must be surrendered before an Occupant with End Date will be issued for a second resident in the unit. See note (3) below.**

- **Tenant – A person named on an Association approved lease.**
- **Tenant S/P – A person named on an Association approved lease who is the sole resident in the unit.**

- **Medical Aide/Companion – An individual assisting a resident who has provided a physician's note on a prescription pad.**

- **Guest – A person not included in one of the above categories.**
- **Guest Under 16 – No guest pass will be issued – bus pass only.**

Notes:

- 1. All requirements and fees are subject to change or modification at any time.**
- 2. S/P indicates a single person.**
- 3. An S/P ID must be surrendered if a second ID is issued for the unit.**
- 4. End Date indicates the ID must be renewed annually. Only one occupant with end date card per unit will be issued during any one year period.**
- 5. Association Certificate of Approval is required for all residents.**
- 6. All ID cards issued subsequent to April 1, 2011 require a \$25.00 deposit to be refunded when unit is sold.**
- 7. An Owner will be charged \$25 for any ID not surrendered by an Occupant or Tenant prior to expiration date.**
- 8. A \$25 fee is charged for all lost/replacement cards.**
- 9. Depending on unit size, a maximum of three (3) outstanding IDs will be issued per unit at any given time (one bedroom maximum of two (2) IDs two bedroom maximum of three (3) IDs).**
- 10. A guest without a guest pass is not permitted in the Clubhouse.**
- 11. Guests under 16 are permitted to play Ping Pong and Shuffleboard when accompanied by an adult with an ID.**
- 12. Guests under 16 are not permitted to use any other Clubhouse facilities.**
- 13. A Medical Aide/Companion must be accompanied by a patient with a valid ID at all times.**
- 14. Guest passes will only be issued when the sponsoring resident is present at the time of purchase.**
- 15. Clubhouse privileges for guests will be limited to 4 weeks per unit, per year.**
- 16. Your permanent guest list is provided as a courtesy to you for your family and friends. Contractors, service providers, and food delivery services are to be called in to the gate daily.**

RULES AND REGULATIONS

RECREATION FACILITIES AND COMMUNITY SERVICES AND FACILITIES

1. All persons using the Recreation Facilities and Community Services and Facilities will adhere to the rules and regulations, the instructions and decisions of the Site Administrator and members of the staff regarding the use of the facilities and the priority and length of time for use of the facilities.
2. The Clubhouse will be open 7 days a week, between the hours of 8:00 am and 11:00 pm, except for special events when hours may be extended by prior arrangements. Locker Rooms will close at 10:30 pm.
3. The Clubhouse outdoor pool will be available for use between the hours of 8:00 am and dusk daily, except when required to be closed for maintenance purposes. The clubhouse indoor pool swimming hours are from 8:00am to 9:00pm daily, except when required to be closed for maintenance purposes. Locker Rooms will close at 10:30 pm. All other outlying pools are open for swimming between 8:00am and dusk.
4. Persons using the Clubhouse may be required to furnish proof of age.
5. Persons under 18 will NOT be admitted into the Recreation Facilities and Community Services and Facilities unless accompanied by an adult. Minors age 16 & over are permitted to use the facilities when accompanied by an adult, **except** for use of the Billiards Room, Fitness Center, Bingo and Card Rooms. Notwithstanding the foregoing, no person under the age of 16 shall be permitted to attend Live Performances.
6. All persons, including owners, renters and guests using the Recreation Facilities and Community Services and Facilities will be required to identify themselves by showing their I. D. cards and will remove themselves therefrom upon request when they do not have their valid I.D. cards in their possession.
7. Any owner's I.D. card found in the possession of anyone other than the owner will be repossessed by a member of the staff.
8. Lessor may require the use of the areas of the Recreation Facilities and Community Services and Facilities from time to time and such activities will have priority over all other uses of the facilities.
9. No furniture, including but not limited to deck chairs, folding camp stools, etc. may be brought into the Recreation Facilities and Community Services and Facilities by any unit owner, renter or guest.
10. All persons using the Recreation Facilities and Community Services and Facilities must comply with all instructions, directions and requests from any security officer.
11. The number of occupants in any part of the premises may be limited by the Lessor.
12. All persons using the Recreation Facilities and Community Services and Facilities shall conduct themselves in a courteous manner with due regard for the rights of others to use and enjoy the facilities.
13. Persons using the Clubhouse, will be expected to be properly attired at all times. Women in bathing suits will wear a covering garment over their bathing suit, Men will wear a shirt with swim trunks, except around the pool areas. No person will be allowed to enter the Clubhouse without wearing shoes.
14. Persons are required to wear upper garments at all Community Services and facilities, except the swimming pools.
15. Shorts may be worn in the Clubhouse except when attending live performances, During the months of November through March, where proper dress is required (Men must wear long pants. Women must wear pants, skirts or dresses at the knee.)

ALL RULES AND REGULATIONS ARE FOR THE SECURITY AND PROTECTION OF THE RESIDENTS AND THEIR GUESTS

v.10/4/22

RULES AND REGULATIONS

RECREATION FACILITIES AND COMMUNITY SERVICES AND FACILITIES

16. No food or drink, other than water, is permitted in the Clubhouse, except for the Party Room.
17. No pets or animals, except Service Animals, as defined by the Florida Statutes are permitted on or in the Recreation Facilities and Community Services and Facilities.
18. The Recreation Facilities and Community Services and Facilities shall not be used by any group, club, association, society, party affiliation, or the like, for any religious, political, charitable, fraternal, civic and social or any other purpose without the express written consent of Lessor.
19. No wagering, gambling, lotteries, raffles or Bingo may be conducted on the premises except where allowed and authorized by law.
20. No advertising leaflets, papers or other written matter shall be distributed or displayed at or in the Recreation Facilities and Community Services and Facilities without the written consent of the Lessor.
21. No unauthorized photography, videography, or audio recording shall be permitted on Recreation Facilities or Community Services and Facilities areas.
22. No signs, notices or posters of any sort shall be erected upon the Recreation Facilities and Community Services and Facilities without the consent of the Lessor.
23. No solicitation or sales of any type shall be conducted by any person, group or organization at the Recreation Facilities and Community Services and Facilities unless specifically authorized by written consent of Lessor.
24. Persons using the Recreation Facilities and Community Services and Facilities areas at times when the facilities and/or areas are not supervised will do so at their own risk.
25. Residents are responsible for their guests and are expected to apprise their guests of the rules and regulations of Century Village. Guests may be restricted the use of certain areas of the facilities designated by the Site Administrator.
26. Passenger vehicles may be parked only in designated parking areas and in compliance with directional signs. Parking is limited to users of the Recreation Facilities and Community Services and Facilities and shall be strictly enforced. Vehicles illegally or improperly parked may be towed away and reclamation will be at the owner's expense.
27. Rules and Regulations that are posted in any particular area, room, or facility will control the use of thereof and shall be deemed supplemental to the rules and regulations herein enumerated.
28. Lessor has the right in its sole discretion, to suspend any unit owner and/or authorized user of the Recreational Facilities and Community Services and Facilities for any infraction of the terms of the Long Term Lease, the Master Management Agreement, or the promulgated Rules and Regulations pertaining to said Recreational Facilities or Community Services and Facilities. Suspensions for each, individual infraction will follow the following order: (1) First infraction will result in a thirty (30) day suspension; (2) Second infraction of the same term, rule, or regulation will result in a sixty (60) day suspension; and, (3) the third and every subsequent infraction of the same term, rule, or regulation thereafter will result in a ninety (90) day suspension.
29. A Catch and Release policy applies to all fishing activities.

ALL RULES AND REGULATIONS ARE FOR THE SECURITY AND PROTECTION OF THE RESIDENTS AND THEIR GUESTS

v.10/4/22

Century Village Boca Raton

Automobile Decal Policy

Issued Monday through Friday
9:00am - 4:45pm

Only the following residents are eligible to receive a decal:

- Owners
- Occupants (Permanent and with End Date)
- Yearly Renters

Verification Required:

New Decal: Current Automobile Registration in the resident's name

Decal Replacement: Old verifiable decal if it is for the same vehicle or **\$25** replacement fee

To receive a decal, the automobile must be parked in the "Designated Decal Parking" spaces in the back of the Clubhouse.

Only authorized Clubhouse staff are allowed to affix the decal to the automobile.

Fees:

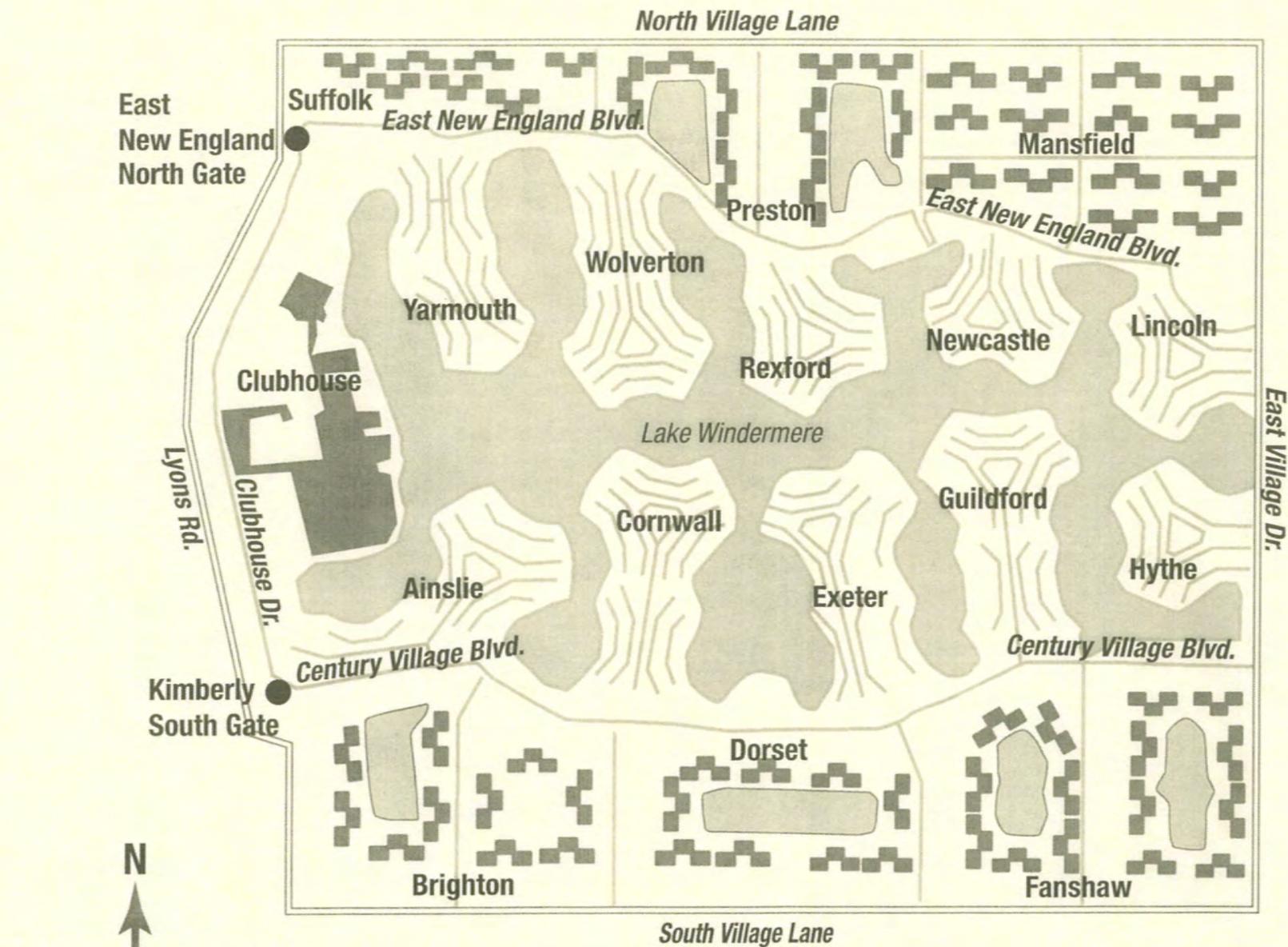
- The first decal per unit is free of charge
- The second decal per unit is \$5.00
- Any additional decals after the second are \$25.00 each

PLEASE NOTE:

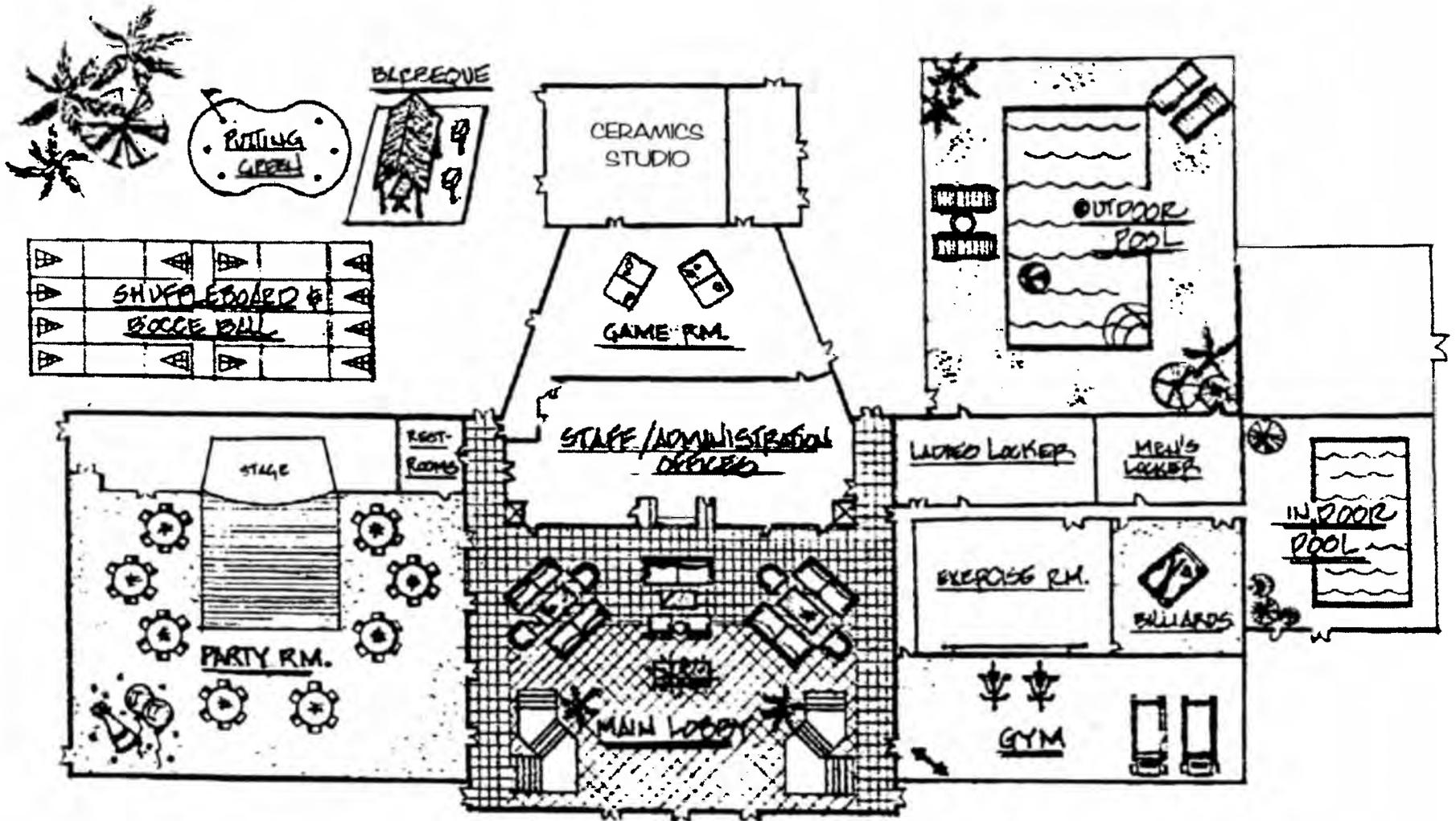
If you dispose of your vehicle and fail to return the decal, you will be **required** to pay a **\$25.00** replacement fee to secure another decal. The decal should come off with a razor blade or sharp tool; however, if you need assistance scraping the decal off the vehicle you are welcome to come in to the ID office for assistance.

In the event of an accident where removing the old decal is impossible, a police report or insurance report will qualify as an alternative.

WE ARE UNABLE TO AFFIX DECALS WHEN IT IS RAINING



Century Village



FRONT ENTRANCE TO CLUBHOUSE

CLUBHOUSE FIRST FLOOR

CVW Internal Bus Routes

Monday through Friday 8:00am - 11:00pm (last bus)

Saturday and Sunday 9:00am - 11:00pm (last bus)

Effective November 1, 2016 Revision #2

Daily from 8am to 11pm, buses run every half hour on the hour

<u>Route 1</u>	<u>Route 2</u>	<u>Route 3</u>
Temple Yarmouth E Wolverton (A,E) Wolverton (B,C,D) Rexford (A,B,C) New Castle (A,B,C) Lincoln (A) Lincoln (B,C) Temple (Request) Clubhouse	Temple Ainslie (D)(South Gate) Cornwall (A,E) Cornwall (B,C,D) Dorset (G,H,I) Exeter (A,E) Exeter (B,C,D) Guildford (A,E) Guildford (B,C,D) Fanshaw (G,O) Hythe (A,B,C) Ainslie (D)(South Gate) Clubhouse Temple (If Requested)	Temple Yarmouth(E) Yarmouth (B,C) Yarmouth (A,D) Suffolk (G) Suffolk (F,E) Suffolk (D) Preston (A,B) Preston (A) Preston (C,D,E,F) Preston (B,G) Preston (A) Suffolk (C) Suffolk (A,B) Temple Clubhouse
<u>Route 4</u>	<u>Route 5</u>	<u>Route 6</u>
Temple Yarmouth (E) Preston (C,D,E,F) Preston (B,G) Preston (H),Mansfield (N) Mansfield (F,G) Preston (I) Mansfield (A) Mansfield (D,E,I,H) Mansfield (M,L) Mansfield (K) Mansfield (J,C) Mansfield (B) Temple Clubhouse	Temple Ainslie (D) South Gate Ainslie (A) Ainslie (B,C) Brighton (I,J,H) Dorset (A,B) Brighton (H) Brighton (G) Brighton (D,E,F) Brighton (E) South Gate Brighton (A,B) Brighton (C) Brighton (F) Ainslie (D)(South Gate) Clubhouse Temple (If Requested)	Temple Ainslie (D) South Gate Brighton (I,J,H) Dorset (A,B) Dorset (C,D) Dorset (E,F) Fanshaw (C,D) Fanshaw (E,F) Fanshaw (J,K) Fanshaw (L,M) Fanshaw (N,O) Fanshaw (E,F,G,H,I) Fanshaw (A,B,C) Dorset (E,F,G) Ainslie (D) South Gate Clubhouse Temple (If Requested)



CVW EXTERNAL BUS ROUTES DEPARTURE TIMES

Effective November 1, 2016 Rev. #2

Please, have Century Village ID's ready to show Bus Operator
Must be at bus stops 5 minutes prior to departure

: : : : : Bus does not service location on indicated trip

Mondays -- Wal-Mart (Hillsboro)

Leaves: Clubhouse	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00
Arrives: Wal-Mart	9:25	10:25	11:25	12:25	1:25	2:25	3:25	4:25
Leaves: Wal-Mart	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30
Arrives: Clubhouse	9:55	10:55	11:55	12:55	1:55	2:55	3:55	4:55

Monday & Wednesday -- Express to Hamptons & Boca Lyons

Leaves: Clubhouse	9:00	9:30	10:00	10:30	11:00	11:30	12:00	12:30	1:00	1:30	2:00	2:30	3:00	3:30	4:00
Leaves: Boca Hamptons	9:05	9:40	10:05	10:40	11:05	11:40	12:05	12:40	1:05	1:40	2:05	2:40	3:05	3:40	4:10
Leaves: Boca Lyons Plaza	9:10	: : : : :	10:10	: : : : :	11:10	: : : : :	12:10	: : : : :	1:10	: : : : :	2:10	: : : : :	3:10	: : : : :	4:20
Leaves: Boca Hamptons	: : : : :	9:45	: : : : :	10:45	: : : : :	11:45	: : : : :	12:45	: : : : :	1:45	: : : : :	2:45	: : : : :	3:45	4:30
Arrives: Clubhouse	9:25	9:50	10:25	10:50	11:25	11:50	12:25	12:50	1:25	1:50	2:25	2:50	3:25	3:50	4:50

Wednesdays -- Shadowood, West Boca Prof/Med Centers

Leaves: Clubhouse	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00
Leaves: Shadowood Plaza	9:12	10:12	11:12	12:12	1:12	2:12	3:12	4:12
Leaves: W Boca Prof. Bldg	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15
Leaves: W Boca Med. Ctr	9:17	10:17	11:17	12:17	1:17	2:17	3:17	4:17
Leaves: Target	9:32	10:32	11:32	12:32	1:32	2:32	3:32	4:32
Leaves: Leslie Pool	9:35	10:35	11:35	12:35	1:35	2:35	3:35	4:35
Leaves: Aldi	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37
Arrives: Clubhouse	9:47	10:47	11:47	12:47	1:47	2:47	3:47	4:47

Thursdays -- Publix, Home Depot, Walmart (Palmetto)

Leaves: Clubhouse	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00
Leaves: Library	9:10	10:10	11:10	12:10	1:10	2:10	3:10	4:10
Leaves: Boca Greens	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15
Leaves: Publix/Home Depot	9:25	10:25	11:25	12:25	1:25	2:25	3:25	4:25
Leaves: Walmart (Palmetto)	9:35	10:35	11:35	12:35	1:35	2:35	3:35	4:35
Arrives: Clubhouse	9:50	10:50	11:50	12:50	1:50	2:50	3:50	4:50

Tuesdays, Thursday & Fridays -- Express to Boca Hampton/Fontana

Leaves: Clubhouse	9:00	9:30	10:00	10:30	11:00	11:30	12:00	12:30	1:00	1:30	2:00	2:30	3:00	3:30	4:00	4:30
Leaves: Boca Hamptons	9:05	9:35	10:05	10:35	11:05	11:35	12:05	12:35	1:05	1:35	2:05	2:35	3:05	3:35	4:05	4:35
Leaves: Fontana	9:15	9:40	10:10	10:40	11:10	11:40	12:10	12:40	1:10	1:40	2:10	2:40	3:10	3:40	4:10	4:40
Arrives: Clubhouse	9:20	9:50	10:20	10:50	11:20	11:50	12:20	12:50	1:20	1:50	2:20	2:50	3:20	3:50	4:20	4:50



CVW EXTERNAL BUS ROUTES DEPARTURE TIMES

Effective November 1, 2016 Rev. #2

Please, have Century Village ID's ready to show Bus Operator

Must be at bus stops 5 minutes prior to departure

: : : : : Bus does not service location on indicated trip

Tuesdays & Fridays -- Shadowood, Mission Bay I & II & Somerset I & II

Leaves: Clubhouse	9:00	9:30	10:00	10:30	11:00	11:30	12:00	12:30	1:00	1:30	2:00	2:30	3:00	3:30	4:00
Leaves: Shadowood Plaza	9:10	9:40	10:10	10:40	11:10	11:40	12:10	12:40	1:10	1:40	2:10	2:40	3:10	3:40	4:10
Leaves: Mission Bay I & II	: : : : :	9:50	: : : : :	10:50	: : : : :	11:50	: : : : :	12:50	: : : : :	1:50	: : : : :	2:50	: : : : :	3:50	: : : : :
Leaves: Publix	9:15	9:55	10:15	10:55	11:15	11:55	12:15	12:55	1:15	1:55	2:15	2:55	3:15	3:55	4:15
Leaves: Home Depot	9:20	10:00	10:20	11:00	11:20	12:00	12:20	1:00	1:20	2:00	2:20	3:00	3:20	4:00	4:20
Leaves: Somerset I & II	9:30	: : : : :	10:30	: : : : :	11:30	: : : : :	12:30	: : : : :	1:30	: : : : :	2:30	: : : : :	3:30	: : : : :	4:30
Arrives: Clubhouse	9:40	10:10	10:40	11:10	11:40	12:10	12:40	1:10	1:40	2:10	2:40	3:10	3:40	4:10	4:40

Saturdays -- Shadowood, Somerset I & II

Leaves: Clubhouse	9:00	9:30	10:00	10:30	11:00	11:30	12:00	12:30	1:00	1:30	2:00	2:30	3:00	3:30	4:00
Leaves: Hamptons Plaza	9:10	9:40	10:10	10:40	11:10	11:40	12:10	12:40	1:10	1:40	2:10	2:40	3:10	3:40	4:10
Leaves: Shadowood Plaza	9:20	9:50	10:20	10:50	11:20	11:50	12:20	12:50	1:20	1:50	2:20	2:50	3:20	3:50	4:20
Leaves: Mission Bay I & II	: : : : :	9:55	: : : : :	10:55	: : : : :	11:55	: : : : :	12:55	: : : : :	1:55	: : : : :	2:55	: : : : :	3:55	: : : : :
Leaves: Publix	9:25	10:00	10:25	11:00	11:25	12:00	12:25	1:00	1:25	2:00	2:25	3:00	3:25	4:00	4:25
Leaves: Home Depot	9:30	10:10	10:30	11:10	11:30	12:10	12:30	1:10	1:30	2:10	2:30	3:10	3:30	4:10	4:30
Leaves: Somerset I & II	9:40	: : : : :	10:40	: : : : :	11:40	: : : : :	12:40	: : : : :	1:40	: : : : :	2:40	: : : : :	3:40	: : : : :	4:40
Leaves: Hamptons Plaza	9:45	10:15	10:45	11:15	11:45	12:15	12:45	1:15	1:45	2:15	2:45	3:15	3:45	4:15	4:45
Arrives: Clubhouse	9:50	10:20	10:50	11:20	11:50	12:20	12:50	1:20	1:50	2:20	2:50	3:20	3:50	4:20	4:50

Sundays -- Hamptons Plaza, Town Center, Somerset Palm Tram Stop

Leaves: Clubhouse	12:30	1:00	1:30	2:00	3:00	4:00	5:00	6:00
Leaves: Hamptons Plaza	12:35	1:05	1:35	2:05	3:05	4:05	5:05	6:05
Leaves: Lakeside Plaza	12:45	1:15	1:45	2:15	3:15	4:15	5:15	6:15
Leaves: Town Ctr Cinema	12:55	1:25	1:55	2:25	3:25	4:25	5:25	6:25
Leaves: Sears Baggage PU	1:00	1:30	2:00	2:30	3:30	4:30	5:30	6:30
Leaves: Somerset Palm Tram	1:05	1:35	2:05	2:35	3:35	4:35	5:35	6:35
Leaves: Hamptons Plaza	1:10	1:40	2:10	2:40	3:40	4:40	5:40	6:40
Arrives: Clubhouse	1:15	1:45	2:15	2:45	3:45	4:45	5:45	6:45

Sundays -- St. John the Evangelist

Leaves: Clubhouse	10:15
Leaves: Church	12:00
Arrives: Clubhouse	12:20

Every Other Thursday -- Festival Flea Market **Must Purchase Tickets Before 10 a.m.**

Leaves: Clubhouse	10:00
Leaves: Flea Market	2:00



Understanding Your AMR Coverage

By Sara Kirkwood, AMR

Following is information for all residents of Century Village regarding your coverage for medical and non-medical transportation with American Medical Response (AMR).

- Nonresidents are not covered under this contract and it is also important to know that this contract is not an insurance policy and AMR will bill your Insurance Company.

911 Medical Transportation

- **In any and all medical emergencies, you must call 911!** This is the medical emergency network of all Palm Beach County and Fire Rescue will respond appropriately.
- **AMR** involvement in any 911 emergency is the result of the decision of Palm Beach County Fire Rescue..
- If transported by Fire Rescue and they send you a bill, you must contact them directly and give them your insurance information. AMR does not cover transports by Fire Rescue.
- 911 transports by AMR will be completely covered after providing AMR with all your insurance information.

Additional Ambulance Services

It is important to notify anyone arranging ambulance transportation, that you have a contract with AMR. Some examples of ambulance transports are:

- Ambulance transportation will be provided from hospital to hospital, as ordered by your physician for approved medical necessity.
- Hospital discharges to skilled and rehab facilities or home if medically necessary.
- Skilled or rehab facilities to medical appointments.

- Skilled or rehab facilities to hospital.
- Skilled or rehab to home if medically necessary
- All transportation will require the resident to show their Century Village ID card. For any ambulance trip that is not a covered service, you may be billed at 40 percent off AMR's published rates.

Non-Medical Transportation (Cabulance)

- Non-medical services shall be made available to all residents as a covered service within the service area. Some examples of conditions which would justify the use of the non-medical services include treatment for dialysis, chemotherapy, physical therapy for lower extremities only or required hospice services.
- Transports are for medical appointments only as this is not a taxi service.
- You or the facility arranging for transportation must make arrangements 24 hours prior to appointment.
- AMR will provide a wheelchair during transport if the resident does not have one.
- All transportation will require the resident to show their Century Village ID card.
- All transportation will require the resident to provide all insurance information for billing.
- All out of county transportation will be decided by AMR on a case-by-case basis.

Most importantly any and all communication from AMR to you, which asks for payment, should be turned over immediately to Cobrua.

Do not pay without consulting Cobrua.

You can contact AMR by calling the following numbers:

1-877-850-7113 or 1-888-624-1900

Please Note: If you are in a Palm Beach County Hospital and are going to be transferred to a Rehabilitation or Skilled Nursing Facility, inform the hospital transportation staff that you have a contract with AMR and insist that AMR does the transport. This will avoid you being billed by another transportation company.

Emergency Pool Phones

Cen-West Management

We have installed red, 911 emergency phones at each pool, right next to the black phones. Please note the following:

Black Phones: Use the black phone to speak with a security guard related to a non-emergency situation. Use of this phone routes your call directly to a security guard.

Red Phones: Use the red phone for emergency situations only. Use of this phone routes your call directly to the Palm Beach 911 Emergency Call Center, and connects you with a 911 Operator. There is a large, red sign over each red phone which provides the address location of that pool. Please refer to this sign when asked by the 911 Operator for the address you are calling from.

All pool phones are checked by a security officer once a week, and the entire 911 system is automatically checked by the DSL Express Network Operations Center every 60 seconds to ensure they are operational. Please do not try to check the red phones yourself since that will trigger a response from the closest Palm Beach County 911 emergency team.

AUTHORIZATION AGREEMENT FOR DIRECT PAYMENTS (ACH DEBITS)

**Cen-West Communities, Inc.
19296 Lyons Road
Boca Raton, Florida 33434
561-451-1215 / Fax 561-451-1218**

I (we) hereby authorize Cen-West Communities, Inc., hereinafter called the COMPANY, to initiate debit entries to my (our) **Checking Account**/ **Savings Account (select one)** indicated below at the depository financial institution named below, hereafter called DEPOSITORY, and to debit the same to such account. I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. law. **Please attach a voided check or preprinted deposit ticket for verification of banking information.**

Bank / Depository
Name _____ Branch _____
City _____ State _____ Zip _____
Routing Account
Number _____ Number _____

This authorization is to remain in full force and effect until the COMPANY has received written notification from me (or either of us) of its termination in such time and in such manner as to afford the COMPANY and DEPOSITORY a reasonable opportunity to act on it.

SHOULD THERE BE ANY OUTSTANDING BALANCES DUE ON THE CEN-WEST ACCOUNT AT THE TIME OF INITIATION OF THIS ACH AGREEMENT, SAID BALANCE WILL BE DRAWN FROM THE AUTHORIZED ACCOUNT TO BRING THE BALANCE TO ZERO (0).

BALANCE DUE \$ _____ OWNERS APPROVAL _____

Name(s) _____ Unit Address _____
(Please Print)

Date _____ Signature _____

Phone Number _____

Effective Date _____

AUTHORIZATION AGREEMENT FOR DIRECT PAYMENTS (ACH DEBITS)

Name(s) _____

Mailing Address _____

City _____ State _____ Zip _____

Association's fourteen digit (14) Account Number: _____
(Found on your association payment coupons)

I (we) hereby authorize the "Association" to initiate debit entries to my (our) Checking or Savings Account indicated below at the financial institution (Bank) named below, and **to debit the same to such account of all amounts due (with the exception of a special assessment) and owing the Association.** I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. law. The financial institution must be a United States bank.

Bank Name _____ (circle one): **Checking** **Savings**

Routing Number # _____ Account Number# _____

Payment Date: 5th Business day of each month *(your bank account will be debited 2 business day prior)*
Please note: in the event a special assessment is passed, payment of that special assessment must be remitted by separate check and will not be included in the above debit.

A VOIDED CHECK or SAVING DEPOSIT SLIP MUST BE ATTACHED

Signature: _____ Date ____/____/____

This authorization is to remain in full force and effect and can only be revoked when association/management company has received written notification in such time and in such manner as to afford a reasonable opportunity to act on it. All cancellation authorizations must be mailed to the address listed below.

Important: Once we have processed your application, you will receive written confirmation stating your activation date. Until you receive said written confirmation, please continue to submit your payments via check. If you have questions, please contact our Customer Service team at (727) 299-9555.

Please Return Applications To:
FirstService Residential
PO Box 10128
Newark, NJ 07101-3128
Attention: Batching Department

Please do not remit payment to the above address. Delays in processing your payment will occur.

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